

## **TERMS & CONDITIONS FOR “WIN WITH CHANGI” PROMOTION 1 NOVEMBER 2021 – 31 OCTOBER 2022**

### **1. ACCEPTANCE OF TERMS AND CONDITIONS**

- 1.1 By participating in the “**Win with Changi**” promotion (the “**Promotion**”), each Participant (as defined below) confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Promotion-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the “**Terms and Conditions**”). This Contest is organised by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”).
- 1.2 As a condition of entry into the Promotion, each Participant affirms and represents that he/she is above 18 years of age and agrees to be bound in all respects by these Terms and Conditions (or if he/she is below the age of 18, he/she has sought and obtained parental/legal guardian consent for the entry into the Promotion and to be bound in all respects by these Terms and Conditions). If required by the Organisers, Participants shall submit proof of parental/legal guardian consent for their participation in the Contest.

### **2. PROMOTION ELIGIBILITY CRITERIA**

- 2.1 The Promotion is open to persons:
- (a) aged 18 years and above (as at the date of their participating Lucky Draw entry);
  - (b) who have either signed up for a Changi Rewards account or who have an existing Changi Rewards account;
  - (c) who meet the Qualifying Spend (as defined below) requirement as set out in Clause 3; and
  - (d) who does not fall within the Excluded Categories,
- (each a “**Participant**” and collectively the “**Participants**”).
- 2.2 “**Excluded Categories**” refer to:
- (a) directors and employees of: CAG and its subsidiaries, the Civil Aviation Authority of Singapore, Porsche Asia Pacific Pte. Ltd. (“**Porsche**”), Stuttgart Auto Pte. Ltd (“**Stuttgart Auto**”), CAG’s appointed agencies which include Ascentis Pte Ltd, Ogilvy & Mather Pte. Ltd., PricewaterhouseCoopers LLP, Texture Media Pte Ltd, Fly Studio Pte Ltd, Meet Isaac Pte Ltd, Visual Studio (S) Pte. Ltd., Hospitality Retail System Marketing Pte Ltd, NEC Asia Pacific Pte Ltd, Havas Media Asia Pacific Pte Ltd and any other persons involved in organising, promoting and/or conducting the Promotion;
  - (b) immediate family members of persons who fall within the class of persons referred to in Clause 2.2 (a) above. Immediate family members mean spouses, children, parents, parents-in-law and siblings;
  - (c) any person who is or becomes insane, deceased, insolvent or is the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction (at the time of entry and/or the draw);
  - (d) any person whose participation in and/or association with the Promotion may cause (in the sole and absolute opinion of CAG) Singapore Changi Airport, CAG and/or the Promotion any disrepute, contempt, scandal, ridicule, or cause Singapore Changi Airport, CAG and/or the Promotion to be perceived unfavourably; and
  - (e) any other person or class of persons deemed ineligible or notified by CAG as being ineligible from time to time.

2.3 CAG reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the Promotion, and CAG may at any time during the Promotion (and whether before, during or after a Lucky Draw), disqualify any person from participating in the Promotion without providing any reason if it determines that such person does not meet the eligibility criteria above.

### 3. PROMOTION MECHANICS AND CONDITIONS OF PARTICIPATION

3.1 The Promotion shall commence from 0000hrs (SGT) on 1 November 2021 to 2359hrs (SGT) on 31 October 2022 (to qualify, all online purchases made on [www.ishopchangi.com](http://www.ishopchangi.com) ("iShopChangi") must be concluded or in the case of physical collection of the purchased items, collected by 2359hrs (SGT), 31 October 2022) (the "**Promotion Period**").

3.2 Customers (who are non-Changi Rewards members) who spend a minimum of SGD50 in a single receipt and subsequently registers for a Changi Rewards account using their qualifying spend, or Customers (who are existing Changi Rewards members) who spend a minimum of SGD50 in a single receipt and clocked their Changi Rewards points using their qualifying spend, at (i) Singapore Changi Airport, Terminals 1, 2 or 3; or (ii) Jewel Changi Airport; or (iii) online on iShopChangi; or online on [www.changieats.com](http://www.changieats.com) ("**Changi Eats**") during the Promotion Period will be eligible to participate in the Promotion (the "**Qualifying Spend**").

3.3 In determining the total Qualifying Spend for the purpose of calculating the number of chances for the Lucky Draws, the net spend will be considered and the following items shall be excluded: -

- (a) amounts paid using vouchers (including Changi Dollar Vouchers, e-Changi Dollar Vouchers, Changi Rewards eVouchers and/or Changi Gift Cards); and/or
- (b) amounts paid for the purchase of tobacco and/or tobacco products (including without limitation cigarettes, cigars, or any other form of tobacco, any tobacco derivative or substitute, any mixture containing any form of tobacco or a tobacco derivative or tobacco substitute).

3.4 Subject to Clause 3.3 above and save for amounts spent at outlets stated in Clause 3.5 below which are excluded, purchases and/or transactions made at all participating retail, food and beverage ("**F&B**") outlets, in both transit and public areas of Singapore Changi Airport (including Arrival Baggage Claim outlets), Jewel Changi Airport, and online purchases made at iShopChangi and Changi Eats, are eligible to constitute the Qualifying Spend for the Promotion.

3.5 Purchases and/or transactions made at service outlets and at the following outlets at Singapore Changi Airport and Jewel Changi Airport, are **not eligible** to constitute the Qualifying Spend for the Promotion:

- Banks
- Money changing facilities
- Medical clinics
- Top-up card machines
- Postal services & Post-on-Wheels
- Lounges (Bank / Airline / Ambassador / Pay-per-use lounges)
- Transit Hotels
- Hotel reservation counters
- Airport shuttle and transportation counters
- Car Rental
- Changi Recommends outlets and service counters
- Passenger meeting services counters
- Left luggage service counters
- Telecommunication outlets and service counters (e.g. M1)
- Temporary outposts
- Crowne Plaza Hotel (including all retail, F&B or service within the hotel premises) and YOTELAIR Singapore Changi Airport
- Tour and travel services
- Changi Experience Studio tickets
- Jewel attraction tickets
- Apple Store in Jewel Changi Airport

- Online purchases made in Jewel Changi Airport

The list of participating outlets in the Promotion is subject to change by CAG at its discretion without prior notice.

- 3.6 Participants will be issued with a Promotion slip, which may take the form of (i) a QR-coded receipt; or (ii) chance card (for purchases made at Singapore Changi Airport and Jewel Changi Airport) (each referred to as "**Draw Slip**"). Each Draw Slip entitles the Participant to participate in the Instant Game and Lucky Draws as described in Clause 3.7 below.
- 3.7 The Promotion consists of the "Time to Win" Instant Game ("**Instant Game**") for the Weekly Prizes and Monthly Prizes (as defined below), and lucky draws (each a "**Lucky Draw**", and one or more of them, "**Lucky Draws**") for the Quarterly Prizes and Grand Prize (as defined below).
- 3.8 The number of game play for the Instant Game for the Weekly Prizes and Monthly Prizes are allocated as follows:

**GAME PLAYS FOR WEEKLY AND MONTHLY PRIZES:**

Amount of Qualifying Spend in a Single Receipt	No. of Game Plays for the Instant Game for Weekly and Monthly Prizes allocated to Participants
SGD50 and above	1x game play / Qualifying Spend in a single receipt

- 3.9 The number of chances for the Lucky Draws for the Quarterly Prizes and Grand Prize are allocated as follows:

**CHANCES FOR QUARTERLY PRIZE AND GRAND PRIZE:**

Amount of Qualifying Spend in a Single Receipt	No. of Chances for the monthly Lucky Draws for the Quarterly Prizes and Grand Prize allocated to Participants, other than the Selected Shoppers	No. of Chances for the monthly Lucky Draws for the Quarterly Prizes and Grand Prize allocated to Participants who met the qualifying spend using Changi Pay (the "Selected Shoppers")
SGD50 and above	1x chance	10x chances.

- 3.10 Chances allocated on a quarterly basis for the Lucky Draws conducted for the Quarterly Prizes and chances allocated to select the monthly finalists for the Grand Prize pursuant to Clause 6 below will only be valid for the particular quarter and month of the applicable Lucky Draw and will not be accumulated.
- 3.11 CAG reserves the right to reject any Draw Slip which does not meet the criteria set out in these Terms and Conditions.

**4. PRIZES**

- 4.1 The following prizes have been allocated for the Promotion ("**Prizes**"):
- (a) "**Weekly Prizes**": An assortment of e-vouchers and products for redemption on Changi Rewards, iShopChangi, Changi Eats, Changi Pay, on a while stocks last basis. Additional lucky draw chances will also be given as part of weekly prizes. The top prize for the Weekly Prize is 1,000,000 Changi Rewards points (subject to Clause 7).
  - (b) "**Monthly Prizes**" – Three (3) winners per month: An assortment of Changi Pay credits, iShopChangi shopping credits, Changi Eats and/or F&B credits, and Changi Rewards points.

(c) **“Quarterly Prizes”** – Four (4) winners, one per quarter: Prize of 10,000,000 Changi Rewards points in each quarter (subject to Clause 7).

(d) **“Grand Prize”** – One (1) winner: 1 Porsche Taycan car\*

*\*The Grand Prize is exclusive of applicable goods and services tax (GST), Certificate of Entitlement (COE), Additional Registration Fee (ARF), Excise Duty, Road Tax, Number Plates, Radio License, Insurance and In-Vehicle Unit. Car colour is subject to availability. Specifications may vary from picture shown in our marketing and publicity collaterals/materials.*

(e) **“Consolation Prizes”** – Eleven (11) winners: Grand Draw Finalists (as defined below), other than the winner of the Grand Prize, will receive 400,000 Changi Rewards points (subject to Clause 7) (“**Consolation Prizes**”).

4.2 Prizes must be collected as stated and no compensation will be payable if a winner is unable to use the Prize. There shall be no refund or exchange for any partially used or unused prize.

4.3 All other Prizes (save for the Grand Prize) that remain unclaimed or unredeemed beyond 31 October 2022 or such other date as stated in the Prize EDM (as defined below) shall be forfeited. All winners whose Prize have been forfeited hereunder shall not be entitled to any payment or compensation. Failure to respond to any notification from CAG in relation to any Prize won, or to provide any information or material required for the redemption/collection of any Prize, shall be deemed to be a failure to claim/ redeem such Prize. CAG reserves the right to donate any unclaimed or unredeemed Prizes to charities of its choice.

4.4 All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.

4.5 CAG reserves the right to deny or claw back any Prize awarded to any winner should the winner subsequently be found to be disqualified or ineligible to participate in the Instant Game and/or Lucky Draws. CAG’s determination on all matters relating to the Instant Game and/or Lucky Draws shall be final, conclusive and binding. No correspondence will be entertained.

4.6 CAG may at any time and without notice in its sole and absolute discretion and without assigning any reason, substitute any Prize with any other item of a similar value.

4.7 CAG and/or Porsche and/or Stuttgart Auto make no representation, warranty or undertaking whatsoever as to any implied terms or conditions with respect to any Prize. The Prizes provided are on an “as-is” basis.

## 5. INSTANT GAME FOR WEEKLY AND MONTHLY PRIZES

5.1 Participants can participate in the Instant Game that is accessible online via <https://WinWithChangi.com/gameplay> or iChangi app.

5.2 Participants can participate in the Instant Game on a date which is different from the date which they met the Qualifying Spend, so long as they participate during the Promotion Period.

5.3 Participants will have to participate in the Instant Game to stand a chance to win the Weekly Prizes and Monthly Prizes.

5.4 Weekly Prizes and Monthly Prizes that are won by Participants are further subject to additional terms and conditions as stated in the electronic notification upon winning the Weekly Prizes and/or Monthly Prizes (“**Prize EDM**”).

## 6. LUCKY DRAWS FOR QUARTERLY AND GRAND PRIZE

6.1 Participants will be automatically enrolled in the lucky draws for Quarterly Prize and Grand Prize.

6.2 Quarterly Lucky Draws: CAG will conduct four (4) Quarterly Lucky Draws in each quarter (namely from 1 November 2021 to 31 January 2022, 1 February 2022 to 30 April 2022, 1 May 2022 to 31 July 2022 and 1

August 2022 to 31 October 2022) to select four (4) Quarterly Prize winners who will each win the Quarterly Prize.

- 6.3 Grand Draw: To determine the finalists for the Grand Draw, CAG will conduct twelve (12) Monthly Lucky Draws to select finalists to participate in the Grand Draw for the Grand Prize. One (1) finalist will be drawn from each Monthly Lucky Draw (each Monthly Lucky Draw to be held once every calendar month during the Promotion Period). All Monthly Lucky Draws will be conducted at CAG's office in Terminal 2 at level 4. CAG reserves the right to change the location of the Monthly Lucky Draws without prior notice.
- 6.4 The Monthly Lucky Draws and Quarterly Lucky Draws will be conducted on the 4th working day of every calendar month, starting from 6 December 2021, for the Lucky Draw entries entered in the preceding month. CAG reserves the right to change the date of any of the said Lucky Draws without notice.
- 6.5 All winners of the Quarterly Lucky Draws and finalists will be notified in writing by email and/or phone using the details provided in their Changi Rewards account ("**Notification**"). To qualify, the Quarterly Lucky Draw winners and the finalists must respond in writing by email within five (5) calendar days from the date of the Notification, failing which they will automatically be disqualified and replaced with another winner or finalist, who will be subject to the same notification procedures stated in this clause. Any notice given to a winner or finalist shall be deemed sufficiently served if addressed to the finalist or winner and sent by email to the respective email address provided in the Changi Rewards account. Finalists who respond to the Notification within the time period stipulated shall qualify for the Grand Draw (the "**Grand Draw Finalists**").
- 6.6 Each Grand Draw Finalist shall:
- (a) (whose country of residence is other than Singapore) receive one (1) economy class return air ticket to Singapore from his/her country of residence to participate in the Grand Draw for the Grand Prize; and
  - (b) receive a 3-night stay in a hotel in Singapore chosen by CAG.
- 6.7 All Grand Draw Finalists shall:
- (a) be invited to attend the Grand Draw event and shall be physically present in Singapore on such date and at such venue specified by CAG in order to participate in the Grand Draw for the Grand Prize; and
  - (b) (save as provided herein) bear all costs and expenses in relation to attending in person, the Grand Draw for the Grand Prize (including incidentals charges, applicable taxes, insurance, visas, out-of-pocket expenses, etc.).
- 6.8 The Grand Draw will take place on such date and at such time as may be determined by CAG. The exact date and time of the Grand Draw will be made known to all Grand Draw Finalists no later than three (3) weeks before the Grand Draw date.
- 6.9 Grand Draw Finalists who are unable to attend the Grand Draw in person for any reason (after confirmation of attendance), other than for the Grand Draw being conducted virtually or on a hybrid model, will forfeit their chance at the Grand Draw. In this regard, CAG will not accept any replacements nominated by the Grand Draw Finalist to attend the Grand Draw. In addition, they will also forfeit all prizes specified in Clause 6.6 and will not receive any reimbursement or compensation for any payment that may have been made by them in relation to the trip. CAG reserves the right to substitute any Grand Prize Finalist subsequently found to be ineligible or disqualified with reserved finalists.
- 6.10 In the event CAG decides to hold the Grand Draw virtually, and Clauses 6.6 and 6.7 shall not apply. In the event that CAG decides to hold the Grand Draw by way of a hybrid model (physical and virtual), Clause 6.6 and Clause 6.7 shall apply insofar as the Grand Draw Finalist attends the Grand Draw physically in person.
- 6.11 CAG, in its sole and absolute discretion, will determine the method of drawing the Grand Prize winner during the Grand Draw ceremony.

- 6.12 The Grand Prize winner shall present his/her NRIC or passport, together with the winning letter issued by CAG to redeem the Grand Prize. The Grand Prize must be redeemed within two (2) weeks of the Grand Draw, and registered in Singapore within one (1) month of redeeming the Grand Prize. Stuttgart Auto will be the sole party facilitating the registration of the Grand Prize for the Grand Prize winner. The Grand Prize winner shall pay for the prevailing COE and other necessary costs set out in Clause 4.1(d), and provide all necessary information and/or supporting documents for the purposes of registering the Grand Prize within one (1) month of redeeming the Grand Prize. If the Grand Prize winner chooses not to register the Grand Prize or if the Grand Prize winner is a foreigner not residing in Singapore, the Grand Prize winner may only sell the Grand Prize to Porsche for cash at a reasonable price as may be determined by Porsche.

## **7 PRIZES IN THE FORM OF CHANGI REWARDS POINTS**

- 7.1 Changi Rewards points form part of the Prizes given out in the Weekly Prizes, Quarterly Prizes and Consolation Prizes. Changi Rewards points may be used only by the Changi Rewards member whom the Changi Rewards points are awarded, to:
- (a) Redeem for Changi Rewards e-voucher(s);
  - (b) Redeem for items in the Changi Rewards online redemption catalogue;
  - (c) Convert to Singapore Airlines KrisFlyer miles; and/or
  - (d) Convert to SGD-value to offset the Changi Rewards member's purchases made on iShopChangi.
- 7.2 Changi Rewards points given in a Programme Year (defined as the period commencing on and including 1 April of a calendar year and ending on and including 31 March of the following calendar year) must be redeemed within three (3) months after the end of the Programme Year (i.e. before end June of the relevant calendar year), failing which the Changi Rewards points will expire automatically.
- 7.3 The aggregate value of the Changi Rewards e-Voucher(s) redeemed pursuant to Clause 7.1(a) shall not at any time exceed S\$1,000. CAG will not allow any redemption of the Changi Rewards e-Voucher(s) to proceed if the foregoing will result in the aggregate value of the Changi Rewards e-Voucher(s) stored in the Changi Rewards member's account to exceed S\$1,000.
- 7.4 The use and/or conversion of Changi Rewards points pursuant to Clause 7.1 (b), (c) and (d) is subject to further terms and conditions or restrictions as CAG may impose from time to time.
- 7.5 For more information relating to Changi Rewards programme and Changi Rewards points, please refer to <https://rewards.changiairport.com/en/terms-and-conditions.html>

## **8 PERSONAL DATA**

- 8.1 Participation in the Promotion requires the processing of Participants' personal data, including name, date of birth, last four (4) characters of NRIC/Passport number, nationality, gender, email address and personal mobile number. CAG may use participants' personal data for the purposes of administering the Promotion, matching personal data collected through this Promotion with other data CAG holds about the Participant to optimise operations and services offered to participants through the Promotion and other platforms such as providing relevant and personalised content designed to make the user experience smoother and more enjoyable, statistical analysis, and improving the products and services that the CAG group offers (the "**Relevant Purposes**"). CAG may also disclose such personal data to any of its subsidiaries, affiliates, service providers and/or agents for the Relevant Purposes. By participating in the Promotion, Participants consent to CAG's collection, use, disclosure, storage and other processing of any personal data provided in accordance with all applicable privacy laws and CAG's Privacy Policy (<https://www.changiairport.com/en/privacy-policy.html>).
- 8.2 Each participant represents and warrants that any personal data the participant discloses to CAG is complete and accurate. Each Participant shall fully indemnify CAG against any loss or damage that may result from his or her breach of this Clause 8.2.

- 8.3 By accepting a Prize or participating in the Grand Draw as a Grand Draw Finalist, each winner and Grand Draw Finalist consents to the collection and public disclosure of his name, city/country of residence and image recordings for publicity or commercial purposes in relation to the Promotion. Each winner and Grand Draw Finalist further agree to participate in any advertising, promotion, media interviews and publicity activities stipulated by CAG in relation to the Promotion, and to provide and permit the use of his personal data for any future marketing efforts and media publicity by CAG in relation to the Promotion. Accordingly, unless otherwise permitted by CAG, Grand Draw Finalists shall not during the Grand Draw or any publicity or promotion activities in connection therewith, wear, put on, or do any other thing which may, in the reasonable opinion of CAG, lead to the concealment of the Grand Draw Finalist's facial appearance and identity. Failure to comply with this Clause 8.3 will result in disqualification and forfeiture of all relevant Prizes.
- 8.4 To promote and advertise the Promotion, CAG reserve the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, Participants consent to being photographed and recorded by authorised photographers and videographers and consent to CAG's use of such images, films or recordings for creating marketing and publicity materials for public transmission.

## **9 GENERAL TERMS & CONDITIONS**

- 9.1 CAG reserves the right to disqualify any Participant who is found at any time (whether before or after the receipt of any Prize) to be in breach of the eligibility criteria contained in Clause 2. All Prizes awarded will be forfeited and shall be returned to CAG promptly.
- 9.2 CAG's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.
- 9.3 To the fullest extent permitted by law, CAG, its employees and its authorised agents ("**Indemnified Parties**") shall not be liable to any Participant for any injury, damage, loss, cost or expense arising out of or in connection with the Promotion, and each Participant agrees to indemnify and hold the Indemnified Parties harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by the Indemnified Parties in relation to the Promotion.
- 9.4 CAG reserves the right to vary these Terms and Conditions at any time at its absolute discretion without notice. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- 9.5 The Promotion and these Terms and Conditions are governed by the laws of the Republic of Singapore. CAG and all Participants hereby submit to the exclusive jurisdiction of the Singapore courts in the determination of any matter or dispute arising in connection therewith.
- 9.6 These Terms and Conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any provision of these Terms and Conditions, and the operation of the said Act is hereby excluded.

## **10 CONTACT US**

- 10.1 Should you have any questions about the Promotion, you may reach us at [Changishopping.promos@changiairport.com](mailto:Changishopping.promos@changiairport.com). Please state "Win with Changi" promotion in the subject field of your correspondence. Alternatively, you may call our hotline at: +65 6956 6868 (10am - 10pm) to speak with our customer service representatives.

(Version dated 1 November 2021)